

8-14-01

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): MICHAEL C. MORRISON
 Docket: SVL920010047US1
 Title: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS

CERTIFICATE OF MAILING UNDER 37 CFR 1.10

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By: *Adriane M. Baird*
 Name: Adriane M. Baird

11046 U.S. PTO
 09/928601

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BOX PATENT APPLICATION

Commissioner for Patents
 Washington, D.C. 20231

Sir:

We are transmitting herewith the attached:

- ☒ Transmittal sheet, in duplicate, containing Certificate Of Mailing Under 37 CFR 1.10.
- ☒ Utility Patent Application: Spec. 16 pgs; 39 claims; Abstract 1 pg(s).
 The fee has been calculated as shown below in the "Claims as Filed" table.
- ☒ 7 sheets of Drawings
- ☒ A signed Declaration and Power of Attorney
- ☒ Assignment of the invention to INTERNATIONAL BUSINESS MACHINES CORPORATION (Armonk, New York), Recordation Form Cover Sheet
- ☒ A charge to Deposit Account No. 09-0460 of I.B.M. Corporation in the amount of \$1,052.00 to cover the Filing Fee
- ☒ A charge to Deposit Account No. 09-0460 of I.B.M. Corporation in the amount of \$40.00 to cover the Assignment Recordation Fee.
- ☒ Return postcard

CLAIMS AS FILED

Number of Claims Filed	In Excess of:	Number Extra	Rate	Fee
Basic Filing Fee				\$710.00
Total Claims				
39	20	19	x \$18.00	= \$342.00
Independent Claims				
3	3	0	x \$80.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				\$1,052.00

Please charge all fees to Deposit Account No. 09-0460 of I.B.M. Corporation, the assignee of the present application. A duplicate of this sheet is enclosed.

Customer Number 22462**GATES & COOPER LLP**

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